

Q3 Please give us your feedback on all arrangements for the Arsenal screening

Answered: 128 Skipped: 93

#	RESPONSES	DATE
1	N/A	6/20/2026 4:04 PM
2	Unfortunately the experience was not great at all in terms of access, i emailed the club specifically before the game as i had my daughter and wanted to check if we can use our usual parking space. I was assured the ramp next to armoury would be open to ticket holders, it wasn't when i got there. When arriving the entry point was closed (ramps and stairs) and we were told to walk around to the Danny Fiszman bridge so that added another 30 minutes' walk on top of the previous 30 minutes. We were told by stewards the ramps and stairs will be our exit only points. Once the game ended we were then told that it is no longer an exit option even though we were 10 meters away from it, everyone was directed to the Ken Friar bridge as "the only" exit for all 35K people, there were metal doors installed on the bridge which made it even slower and more dangerous as people started pushing and shoving as exit was being throttled. My 11 year old felt quite distressed and I had to almost carry her so she doesn't get stamped on. Once we got all the way around to the armoury again (as we were parked 20 minutes' walk from the armoury) we found that the exits were all open including the ramp next to the armoury and the Danny F. bridge which would have saved us quite some time and effort specially with an 11 year old. I suspect the parade being the next day did not help but staff provided contradicting information and no one seemed to know what was going on.	6/15/2026 10:31 PM
3	Was very good until we were leaving. Due to the reduced access around the stadium, it got pretty busy trying to get away from the ground and I found that I got very anxious. Some fans were not patient and were pushing their way through the crowd. This led to a number of arguments.	6/14/2026 12:43 PM
4	The Champions League screening felt different from the previous FA Cup screenings. It felt a little bit rushed. They gave us enough time to drink or eat before the game, and security was well organised but aside from that it just didn't feel "special." I think it would have been nice to have received a small memento of the event too, like the the scarves we all received for the fa cup screenings. The club level event for the womens champions league final was a lot more enjoyable in comparison despite no mementos there either. In regard to food and drink. The staffing of tills were not half as efficient as matchdays. Long queues in upper tier meant many missed the first 15/20 minutes of the 2nd half of the game despite trying to join the queue a few minutes earlier than the end of the first half.	6/13/2026 2:33 PM
5	N/a	6/13/2026 12:52 PM
6	N/A	6/13/2026 7:53 AM
7	Good event, entry and exit was disrupted by the ticket checks to get to the stadium. This felt unnecessary and hopefully not something that is used again. Drinking in the seats did impact viewing experience with people less bothered about watching the game.	6/12/2026 8:53 PM
8	n/a	6/12/2026 8:10 PM
9	I wrote to Arsenal immediately after the semi final suggesting they did just this. Not just for the revenue but for us to win or lose together. I'm not on arsenal.com every day... I work! I s heartbroken to not receive any notification from the club on the ridiculously narrow window for silver members and by the time I knew about it, it was gone. Their notification of ballots remains haphazard and they really care little for long standing members.	6/12/2026 7:48 PM
10	Didn't attend although I believe the arrangements and ticketing including pricing was fair	6/12/2026 7:14 PM
11	I thought the event was very well organised particularly given the limited time available. Ideally the screens could perhaps have been a little larger but I am being picky. It was an excellent day, notwithstanding the result.	6/12/2026 6:30 PM

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12	Entry and exit was a bit of a problem. Could have arranged control entry from more than one location. Had to walk a long way from armoury around to the bridge. Drink in the stands are all good and well but it takes a different view when you bring your young children who ended up covered in beer chucked around when we scored	6/12/2026 5:16 PM
13	Absolutely brilliant experience for all of us (including two children aged 9 and 7)	6/12/2026 5:12 PM
14	I appreciate there can't be screens across the whole pitch, but we had only an angled view, which was not great. The atmosphere was also quite flat.	6/12/2026 5:05 PM
15	N/A	6/12/2026 4:48 PM
16	The whole stadium should've been sold out.	6/12/2026 4:47 PM
17	First of all, an Arsenal employee said in the AST meeting that she didn't want to organise a screening as the staff have been so busy... disappointing, as staff business should not really matter. The club is owned by a very wealthy family and the has made a lot of money. Even if the key staff feels that it's a lot to organise, this might not happen every year. Stewarding wasn't great. there vaping around a lot, spillage not cleaned etc. also is there not a way to get bigger/better screens?	6/12/2026 4:43 PM
18	I appreciated the updates from AST on social media, as red members we didn't expect to get a ticket so were very happy when we did. The atmosphere was great, I found screens a bit far away to see the match as clearly as I'd have liked but the main thing was being with other Arsenal fans. Appreciated being able to have a beer at our seats.	6/12/2026 4:35 PM
19	Disorganised, over-crowded and chaotic trying to get in via the North entrance and people were pushing though who did not even have tickets, and the stewards were powerless to stop them. How far they got without a ticket is beyond me but that bit could have been done better. Access into the stadium, the atmosphere and facilities were perfect. Thank you! Leaving the stadium we were fighting against the river of people. Some were trying to get to one bridge, others were trying to get to another and we were all at a stand-still along the East side between 'H' and 'J'.	6/12/2026 4:29 PM
20	N/A	6/12/2026 4:28 PM
21	Good all round, well managed and buzzing atmosphere	6/12/2026 4:28 PM
22	Entry was smooth, the ability to take your drinks with you in the stands was great as well, but I still think the screens could have been a bit bigger that wha we have seen maybe.	6/12/2026 4:25 PM
23	Staff at the emirates was so kind and caring to my daughter with additional needs when she was suffering with a migraine up in club level	6/12/2026 4:19 PM
24	NA	6/12/2026 4:18 PM
25	Not happy that there were no alcohol free areas. I tried to speak to a steward supervisor who showed no empathy with my situation. I was drenched in alcohol when Havertz scored which is contrary to my beliefs.	6/10/2026 9:20 PM
26	N/A	6/10/2026 9:10 PM
27	I thought it was a fantastic experience and almost the 2nd best way to experience the final. The only feedback would be that getting out of the stadium felt like it took unnecessarily long due to the small exit gates on each of the bridges	6/8/2026 9:14 AM
28	Wasn't able to get tickets as had realised there was a ballot	6/8/2026 8:13 AM
29	Good. People decided to stand where we were did made it awkward as there were children behind me so I didn't want to stand which meant I had limited view of the screen.	6/7/2026 2:27 PM
30	The closures to certain areas didn't seem to make sense but overall the screening went quite well. The screens themselves were probably a bit too small and I sat in between two so it wasn't ideal. But the atmosphere was incredible and this kind of screening should definitely be used more often for big games where tickets are limited. Value for money was pretty good too.	6/7/2026 9:13 AM
31	Disappointed with the screening arrangements when you compare to what PSG did for their fans. I also do not understand why we could not do it on all 4 sides.	6/6/2026 8:12 PM
32	Pre-Match Entry: Getting into the Emirates Stadium via the Danny Fiszman bridge with an hour to go from kick off was a little congested and the process of getting in was as good as it	6/6/2026 7:49 PM

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could get with Arsenal intending for non-ticket holders from congregating at the stadium. Screening: The screening itself was alright in terms of the screens. I was sat in the West Stand where we were having technical issues with the screen display in the buildup and during the first 2 mins of the match. They were bigger than I feared they would be but I felt that it was hard to see where the ball was if it was slightly congested by players. An issue that I was concerned about when it was announced during the last zoom meeting was it being a wet stadium where beer was allowed at their seats. I drink myself and did take the opportunity to have my pint at my seat but when Havertz scored his belter I was practically in a beer shower with the ground so sticky my shoe was almost stuck to the ground. Also although a minority some people were chucking cups throughout the match which is obviously a health hazard. Post-Match Exit: I had stayed for maybe 10 mins after Gabriel's penalty miss whilst I was soaking in and taking stock of what had just happened. When I went to the lower tier to make my exit I had never felt so compact when trying to exit, particularly in comparison to leaving a match day. The crowd control was horrific, movement was extremely limited and in the heat eventhough it was near 8pm it wasn't good. It took me like 20 mins to go from Turnstile A to the Danny Fiszman bridge, I think they should've made the exit gates wider. With the police presence that was available this should've been feasible and would've been better for crowd management. Overall thoughts for the future are that the crowd management should've allowed for large flow of traffic particularly post-match, screens could've been bigger as shown by the screening held in the Parc de Princes and that beer should not have been allowed in view of the screening.

33	The security arrangements made getting to the stadium very difficult. The security at the turnstiles was easy to get through and the whole experience was very good.	6/6/2026 6:14 PM
34	N/A	6/5/2026 8:55 PM
35	A bit disappointed No free programme at club level, compounded with the inability to buy one!	6/5/2026 8:18 PM
36	The screening was enjoyable overall and fairly priced, but the main issue was the barricades set up to block stadium access for the parade, which created a genuinely dangerous situation with a serious crush risk both before and after the match; I understand the need for ticket checks for this event, but the way the barriers were positioned funnelled large crowds into narrow, static bottlenecks, and I have photos showing how unsafe this became. Inside the ground, queues for refreshments and programmes were extremely long, and although the screens offered a good view from my position in the front row of the lower tier, they need to be larger and more numerous to ensure visibility for everyone. Exiting the stadium was also a nightmare due to the same barricades, which slowed movement to a crawl and created a tense atmosphere, especially given the disappointment of the result. If we reach another final of this scale, the club should strongly consider opening the whole stadium, as Spurs have done for their finals, to spread fans more safely and comfortably across the ground.	6/4/2026 10:47 PM
37	As a club level st holder strange we couldn't book our own seat. Atmosphere excellent screens good.	6/4/2026 10:11 PM
38	I bought tickets for family members - pdf email made that process much easier so I applaud that and they thought it was fantastic experience	6/4/2026 8:06 PM
39	Overall okay. A pity that non members could not get tickets. Getting in to the screening was a bit of a shambles. Long queues just to get up the stairs to the stadium. The screens need to be bigger . It was difficult to see the ball at times.	6/4/2026 11:41 AM
40	Was really good, well organised. Having restriction to enter around the stadium was great as felt safe and a pleasant experience. Staff and service really good in club level.	6/4/2026 9:54 AM
41	I thought the Club did a very good job. The screens were a great size, the volume level was fine. And I was grateful for the opportunity to watch it at the stadium rather than squashed in a pub or having to pay TNT. I sat in Club Level, and there were less queues at the bars than when I go to women's games sitting in a similar area of Club Level, even at half-time, so the Club got the staffing levels right. It would have been helpful when booking tickets had we known there would be three screens (we booked in the priority window for people who weren't successful in ballot for Budapest). I know they were preparing for the parade and didn't want much access to the concourse but it was a bit of a squash to get in through the barriers at the bottom of the bridges and then again there was quite a queue to squeeze through them on the way out.	6/4/2026 9:45 AM
42	The decision to check tickets before fans could walk up the steps and cross the Ken Friar	6/4/2026 8:11 AM

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bridge was ridiculous and caused a huge and potentially dangerous bottle neck as no one understood what was going on. This is never done on normal match days so why on that day?

43	After going in the ballot for Budapest tickets, I heard I was on the standby list. The same email said I would be given priority when tickets for the screening went on sale. I was very disappointed when I discovered that tickets for the screening had sold out, and I had received no notification that tickets for the screening were going on sale.	6/4/2026 12:35 AM
44	The screening itself was really good - the screens were big enough for us, but then I had got perfect seats. However, the post-match experience on leaving the ground was horrible & I would say bordering on dangerous. Because the south side of the ground was blocked off for parade, 35k people were forced across the two bridges, with most people seemingly going for the bridge closest to Arsenal tube station. The bridge itself also had reduced capacity with a steel gate across. All this meant that thousands of fans were effectively kettled through a relatively narrow passageway, leading to some crushing. I think it was only the intelligence and patience of the fans which stopped a more serious situation. The club needs to know never to do this again - it was highly dangerous, especially for the many small children in attendance.	6/3/2026 11:44 PM
45	N/A	6/3/2026 11:36 PM
46	I heard it was great and i would attend in future	6/3/2026 11:30 PM
47	Getting in and out of the stadium vicinity was cumbersome due to the boarding up but it was understandable.	6/3/2026 10:16 PM
48	The screens were rather small for people towards the back. The security to gain access seemed excessive and the access was far too small. we were all season/silver/a minority of red members so why was the security to gain access so excessive?	6/3/2026 10:02 PM
49	N/A	6/3/2026 9:15 PM
50	N/A	6/3/2026 8:53 PM
51	Entering over the south bridge was very cramped and dangerous due to massive barrier across the bridge. I understand that this was to keep people away from the concourse but surely there must have been a safer and more efficient way of doing this. Barriers and a queueing system, like what is in place at home Champions League and cup games, would surely have been a better option.	6/3/2026 8:36 PM
52	I attended the screening, sat in Club Level, with my two young sons as well as my brother and his children. We had great seats, very central and square on to the North Bank screen. I felt the camera angle the broadcaster used maybe wasn't the best for the screen which has led to some online comments I have read about the size of the screens. Overall I enjoyed the evening with my family, result aside, and thank the club for putting it on. Thanks also to the AST for pushing for JG's to attend with Gold Members.	6/3/2026 8:30 PM
53	I loved that we could drink in our seats (also someone spoiled it by being an idiot and throwing their beer on people. He was ejected though). Being upper tier wasn't ideal in terms of being able to watch the game. I know there was a concert apparently being set up but putting everyone around all sides of the stadium in lower tier would've been better. Entrance to the screening was a bit confusing, I know there was areas blocked off for the parade preparations but it wasn't clear where we had to go to get to the stadium.	6/3/2026 8:19 PM
54	Disappointed as wasn't able to go as was told exiting stadium car park won't be possible (disabled wheelchair user) and exit stadium could also be an issue with crowds gathering outside post specially if we win as navigating back to car park away from the stadium would have been impossible	6/3/2026 8:09 PM
55	Very well organised.	6/3/2026 7:51 PM
56	Fantastic day, only downer was the barriers either side of the bridge funneling 30k+ of us through a gap around 3 feet wide was both dangerous and ridiculous. Amazing day in the stadium though, very well done to the arsenal,	6/3/2026 7:31 PM
57	Whilst I understood the need of 'blocking' the stadium off. The communication on what entrance your ticket allowed you to get in to was poor. There should've been communication before or signage informing people. The staff at the blockade has no idea really either.	6/3/2026 7:26 PM
58	Screens were a good size for me in block 16 row 7. Security did well and dealt with a drink fan	6/3/2026 6:59 PM

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who let off a red flare and removed him quickly and safely. My only point would be that queues for drinks were so, so slow. On a hot day, guaranteed crowd and no half to e surge why is it so hard to serve quickly and efficiently? They mush have data on drinks sold, should pre pour constantly. Other than that a superb experience.

59	N/a	6/3/2026 6:51 PM
60	Good organisation and atmosphere overall—a day to remember. Some areas for improvement: Larger screens would be better, and a fourth screen covering the clock-end side would also be welcome. The narrow metal gates on the two bridges caused overcrowding and delays when entering the stadium, which created unnecessary stress for attendees.	6/3/2026 6:43 PM
61	N/A I was in Budapest	6/3/2026 6:29 PM
62	i never received an email about it. had to find out via my cousin. otherwise wouldn't have known to buy a ticket! wondering if this is everyone or just me!	6/3/2026 6:11 PM
63	No comments, seemed to go well.	6/3/2026 5:56 PM
64	In Budapest	6/3/2026 4:41 PM
65	Not attend	6/3/2026 4:30 PM
66	Did not take up opportunity to apply for tickets.	6/3/2026 4:13 PM
67	Thought the screening was excellent and well organised. It was like a normal match day experience, which I never have an issue with. Screens were very visible from all seats, the stewards were the usual good standard, and the event staff made the best of what they had. Pre match was a little poor with directions as when arriving at the ground i was directed round to the armoury entrance only to be told no to go back to the drayton park entrance, but once in it was fine	6/3/2026 3:50 PM
68	n/a	6/3/2026 3:43 PM
69	Was in Budapest	6/3/2026 2:49 PM
70	I was on Club level with my son and we both enjoyed the screening - except for the result! The arrangements inside the stadium for the screening were very good. The arrangements to get in and out of the Emirates Stadium were slightly chaotic to say the least due to the fences/barricades. It was an inconvenience on the way it but felt positively like an accident waiting to happen on the way out. We exited via the Danny Fiszman Bridge the far exit of which must have been 60 to 70% blocked by large fencing/barricade. This effectively kettled people on the bridge with little space. There were young children amongst the crowd and had an incident caused a crush I could see a potential Hillsborough type situation. Last year I witnessed an incident at Wembley Stadium during an Oasis concert when a Red flare landed on the ground near where I was standing and the sudden potentially dangerous rush away it caused. Luckily there was plenty of room and number of people chucked there drinks and smothered it. There were flares evident at the Arsenal screening and had one or more even accidentally ended up on the ground amongst the crowd on the bridge I think a number of people could have been injured or worse in a crush - particularly the vulnerable young children as there was little space and nowhere to go. Any other incident that caused a sudden unexpected rush could have had the same potentially dangerous consequences. I hope this is never repeated by the Club and find it concerning that it was approved in the first place.	6/3/2026 2:42 PM
71	N/A	6/3/2026 2:08 PM
72	Given there was still a chance I could get a tickets for the final via the UEFA resale site, I was not a allowed (as an owner of 2x gold season tickets) to buy tickets to the screening as well. That seems a shame but I guess I understand why they wanted to spread the opportunity wider.	6/3/2026 12:53 PM
73	Great event. Value for money Well organised	6/3/2026 12:45 PM
74	Arrangements were poor, the closure of the main entrances and the funnelling of all fans into to entry points was terrible. It meant walking for more than 20 minutes to get in and out. These points could have been kept open until after the screening. The allowing of beer into the stadium was also a negative because of drunken behaviour and the throwing of drinks when we scored.	6/3/2026 12:39 PM
75	Generally good. Food choices not great at Club Level, although quick turnaround by staff. Bars	6/3/2026 12:34 PM

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were quickly overwhelmed, which was frustrating. Screens themselves good, atmosphere good.

76	Have a ST and my dad has the ST for the seat next to me. I tried to book a pair in club level the second they went online. Wouldn't let me book a pair even though the info said I could buy up to 6. Spent 45 mins trying to sort this, including having Dad's log in ready to buy a single seat each at the same time. Couldn't do it as the booking system then showed it all as sold out. Ended up getting no seats at all.	6/3/2026 11:59 AM
77	The event overall was well organised re entry to and exit from the stadium. The event was great value for money re ticket price. There were plenty of screens around the lower concourse to view the game and the on pitch screen was adequate. Atmosphere was electric. Sadly the choice of food in the outlets around Lower block F was very disappointing. The only food available was a spicy Jamaican patty. Nothing else at all. It left me feeling suspicious that the catering company may have used the event to get rid of stock they had left over. Why else would there be such a limited choice. Also left me feeling that the obvious thing to do in future is to plan to eat elsewhere outside the stadium. Resulting in loss of revenue. Also, made me wonder what the Club level food outlets were serving. I was there last year for PSG screening and it was fantastic. Surely catering managers are not differentiating between those upstairs and downstairs ? Hopefully not.	6/3/2026 11:43 AM
78	The entry to the platform was chaotic. There was no systemic approach some were asked to show tickets others were not. The huge back up luckily didn't result in a dangerous situation. On a positive note, allowing supporters to bring their drinks to their seats was welcomed and added to the great atmosphere.	6/3/2026 11:32 AM
79	Overall the arrangements were impressive. I know how difficult it was to arrange the screening and start planning for the parade just the day after but I found the exiting of the stadium somewhat congested and a little uncomfortable. Thankfully all the Arsenal fans I came into contact with were all pretty happy despite losing the CL final.	6/3/2026 11:32 AM
80	Well done, shame we couldn't use the whole ground. Don't understand why the temporary gates weren't fully opened for egress after the game as it created a bottleneck. Set up of screens should have been clear at booking process to enable choice of best seat. I found the ball hard to follow on screen sometimes, not sure if that was quality of screen or colour of ball itself.	6/3/2026 11:25 AM
81	Only saw photos but screens looked very small personally would have been disappointed if I had attended as that was my plan b	6/3/2026 11:16 AM
82	Did not attend.	6/3/2026 11:07 AM
83	Really enjoyed the screening- great atmosphere in the stadium, easy to get in and find our seats & enjoyed that drinks could be brought out to seats. Access from Arsenal station did take longer than usual, crowd were funnelled through quite narrow entrances which took a while to get through.	6/3/2026 11:00 AM
84	The screening was very well organised and it was very civilised and nice to be around like-minded supporters in such a historic moment. There were times where it took quite a long time to order drinks so perhaps this could be improved for the future, perhaps enabling the self service machines for example. Overall the experience was a very positive one that I thoroughly enjoyed, but I did feel the police presence outside the stadium was quite heavy-handed particularly when individuals had genuinely innocent questions for them. Additionally, it felt quite dangerous how we were funnel into entrances to the bridges without accuse system in place which was particularly stressful for one of the individuals who I attended with on crutches and we had to defend him from two sides of individuals pushing.	6/3/2026 10:51 AM
85	A bit chaotic, too much standing but good overall.	6/3/2026 10:49 AM
86	Really good, although the actual screens could have done with being larger. Club / AST were very clear in the details for getting in & out of the stadium due the plans for the parade next day. Nice to hear from reps from the club on the zoom meeting.	6/3/2026 10:24 AM
87	N/A	6/3/2026 10:21 AM
88	The idea of closing off all entry and exit points except the two bridges caused congestion which at times seemed dangerous and appeared not to take into account the safety of the attendees. If the club couldn't guarantee our safety - which I maintain they couldn't - they	6/3/2026 10:19 AM

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shouldn't have arranged the screening. If we had had to evacuate in an emergency the bottlenecks at the exits would have been a death trap. I understand their reasoning to some extent but feel it was not well thought out to the extent that in the end I came to conclusion all they were thinking about were getting bums in seats and selling beers. Unfortunately many present couldn't also cope with being able to drink continually in their seats and on my way back to Finsbury Park tube saw many inebriated fans being help by friends and family along the road or just lying on the road completely smashed. Not the clubs fault of people over drink but they facilitated it.

89	Result aside, the screening was a fantastic opportunity to gather with 35k other fans to basically watch a game on TV. The event was well organised, well policed/stewarded and worthwhile attending. Watching from block 53 (Club level), tracking the ball on the screen was sometimes a challenge - how people on the back rows of the upper tier managed, I don't know. Being able to have a beer in-seat made for a pleasant change and, aside from folk sitting up and down more frequently to get to the bar, didn't cause a problem in terms of behaviour.	6/3/2026 10:16 AM
90	Screening was excellent. Atmosphere within the ground was brilliant, would definitely do again. Only issue on the day was entering & exiting the stadium area due to the barriers. It created a bottle neck but didnt take too long to get through. Understand why barriers were in place so difficult situation but something for club to improve if same situation in future	6/3/2026 10:13 AM
91	tighter security to get close to the stadium than I'd ever seen for a match day. the need to show your ticket at the entrance to Ken Friar Bridge caused a pretty big and quite dangerous crowd. I had got dropped off near Holloway Road, and the police were no help in letting me know where I could actually get access to the stadium, seemed surprised that. it was very very hot, and the queues for the water machines was so long. would be good to see more drinking water provided, either through free bottles handed out or more fountains.	6/3/2026 10:05 AM
92	I liked it. Good experience overall	6/3/2026 9:58 AM
93	As a Red Member, I was disappointed not to receive an email inviting me to apply for seats to the screening at the Emirates. I am presuming all seats were sold to season ticket holders who were unable to go to Budapest.	6/3/2026 9:53 AM
94	See above - put in wrong box	6/3/2026 9:53 AM
95	Fine - Back 3 rows of lower north couldn't easily see jumbotron screen & guess same for lower east & west	6/3/2026 9:51 AM
96	Overall it was a good event with access and services. It was disappointing that they did not open the Clock End due to the boyzone concert as I think the stadium would have sold out and allowed more fans to attend. I did not use any of the bars but understand there were large queue in lower North Bank as the lager taps were malfunctioning. It's was a little more difficult than normal to leave as there were gates installed on the bridges in preparation for the parade.	6/3/2026 9:45 AM
97	As a red member unable to get a ticket. Just as well because there were no buses and my brother had to walk to Archway to catch a tube.	6/3/2026 9:42 AM
98	It was great (apart from the result). Great atmosphere, good view, no issues with stadium entry and exit	6/3/2026 9:41 AM
99	n/a	6/3/2026 9:37 AM
100	Screening went off without a hitch. Can't fault it	6/3/2026 9:30 AM
101	Maybe should of had a family area as down the language used was not great for a 6 year old to hear and he got soaked by beer when we scored.	6/3/2026 9:25 AM
102	I thought the screening was done well, although getting in and out was a little intimidating with the crowds etc. This was mainly due to Arsenal barricading the exits for the parade for the following day. I don't know the answer to solving this but crowd management needs to be looked at.	6/3/2026 9:24 AM
103	Excellent once inside the stadium , BUT the entry arrangements through the Steel gate Portals was in my opinion badly organised and quite dangerous .	6/3/2026 9:18 AM
104	N/A	6/3/2026 9:17 AM
105	The screening was good - screens were easily visible from where we sat (block 7) and the sound was clear. The catering was also good and there was plenty available early on. But as it	6/3/2026 9:17 AM

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got closer to kick off the queues got quite long. Given plenty of people were after beers it might have made sense to have more pre-poured. This would have helped people after food and soft-drinks too. There was a bit of confusion getting onto the stadium grounds because there were barriers/gates at the bridges. It is understandable that only fans with tickets were allowed past a certain point, but this caused a bit of a bottleneck with people being turned away when they were at the front of a large crowd queueing. Maybe this situation could have been smoothed out a bit earlier/handled a bit better? It wasn't clear why the barriers/gates were still there after the game had finished? They are not there for normal games with capacity crowds exiting the stadium. But overall it an enjoyable experience (result aside of course) and the club put on a good event. At £15 for our tickets, that seemed a fair price.

106	Screening spoilt by allowing drinking on the 'terraces'. All around us people (ie men) just got increasingly drunk with beer flying through the air. Should have imposed the usual ban.	6/3/2026 9:16 AM
107	Great atmosphere. Screens were a bit too small, could consider more of them. No programmes available inside was disappointing.	6/3/2026 9:15 AM
108	Very good except for the stupid blocking of the gates and kettling everyone into the stadium that was distinctly unpleasant	6/3/2026 9:10 AM
109	all very well organised and accompanied by the staff. the only thing missing was Gabi's penalty...)	6/3/2026 9:10 AM
110	I thought the organisation of the event was brilliant and can find no fault, it would have been good to have 4 screens and the whole stadium open but can understand the reasons behind not doing it in preparation for the parade At the cost of £15 per ticket I thought AFC did their supporters proud	6/3/2026 9:08 AM
111	My only issue was the price of a glass of wine in the club area of the stadium could have been more competitive. Other than that I thought the event was well organised and I have to say the supporters were behaviour was a credit to the club.	6/3/2026 9:07 AM
112	Should have opened all 4 sides to allow more people to attend	6/3/2026 9:04 AM
113	Excellent idea. Well screened. Good DJ at half-time. The only (slight) problem I had was with people getting past me throughout the whole match to get trays of beer!	6/3/2026 9:00 AM
114	Arriving and entering the stadium was fine. Leaving the stadium afterwards was a nightmare - I assumed due to the barriers in place at the bottom of the stairs, but was actually because there were stewards narrowing the actual bridge itself causing a bottleneck. I fail to see the reasoning behind this because as soon as we cleared this, the crowd flowed perfectly adequately	6/3/2026 8:59 AM
115	Atmosphere was great, ingress and egress ok. Screening itself not so good, screens needed some shade.	6/3/2026 8:59 AM
116	The arrangements for the screening before the actual day seemed to be well organised. We purchased our tickets and applied for disabled parking - as we would normally for any game we attend at the Emirates. I received an email from Arsenal advising we had been allocated a space and would receive an email from the parking company by 27th May to confirm our location in the car park. The 27th came and went with no email. I contacted the company through their email address and also the club through the contact form, and no one responded. I phoned the disability liaison team on the 29th May to find out what was happening. cutting a very long story short, through many phone calls that day, I was told we were not on the list, and we would not be getting a parking space - we would have to find our own arrangements for the day. I explained that my dad's mobility prevented him from walking long distances and this would likely mean with the road closures in place, we would not be able to attend the screening. (It was also his birthday on the 30th) I also said that the Emirates car park would be mostly empty as there are no staff, players or box owners going to be there, but was told I couldn't have a space even though we had been told we would be getting one. We decided to chance it on the day, and parked on the Holloway Road with our blue badge on display. It was chaotic with thousands of people along the streets making our very slow walk to the Emirates difficult for my dad and he was getting knocked into constantly by people and idiots on Boris bikes were weaving in and out - these should be banned from the vicinity of the stadium. We got to the Armoury to enter via the disabled entrance at the Media entrance, to find it locked and bolted. There was no disabled entrance. We asked the police, who were unable to advise where it was and eventually, we found a steward who was helping an equally lost man in a wheelchair and directed us up the slope that had been closed off. We then had to walk from	6/3/2026 8:54 AM

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the clock end to gate D at the North Bank. For anyone with normal mobility, this is fine, but not for someone with restricted mobility. We got to gate J and my dad was in a terrible state and almost ready for collapsing. we spoke to a lovely steward at gate J who let us enter the stadium there and take the lift up to the upper concourse. The organisation for disabled supporters on the day was appalling, and there was nothing on the Arsenal FAQs to state the normal entrances would have been closed. The least they could have done is put some notices up. Once inside, we were fine - dad got seated and on the whole it was ok. Allowing people to drink beer in the stands wasn't the best idea, everyone was getting pelted with cups and beer throughout the game and people were up and down every 5 minutes going for more beer or going to the toilet, which is bloody annoying, especially as a disabled person having to get up and down. The seats and floor were a sticky mess - I feel sorry for the cleaners! The screening itself was good, the picture was clear, but the sound was poor. I loved the DJ at the start of the day - he played great tunes and got the crowd going. There was a great atmosphere and sadly the result was not meant to be - but it was good to see fans still happy despite the loss. We waited in the stadium for as long as possible before making our exit hoping the walk back to the car would be less chaotic than on the way there - had we won, I think we would have been in a very difficult situation.

117	I thought this was extremely well organised	6/3/2026 8:53 AM
118	Plan B. The screening. Excellent in every respect and exceeded my expectations 10/10.	6/3/2026 8:51 AM
119	The only disappointment perhaps was that ticket distribution came down to the random waiting room rather than ballots as per matches. One to consider for the future.	6/3/2026 8:49 AM
120	None available	6/3/2026 8:37 AM
121	Worked really well, brilliant atmosphere and the pitch/screens looked great, Being able to take drinks in was good - also meant bar queues were really short	6/3/2026 8:36 AM
122	Didn't go	6/3/2026 8:35 AM
123	n/a	6/3/2026 8:28 AM
124	N/a	6/3/2026 8:28 AM
125	Very good, felt like a match day. Screens could've been a little larger and commentary hard to hear but the crowd were also responsible for that	6/3/2026 8:27 AM
126	Well organised	6/3/2026 8:25 AM
127	Excellent all round.	6/3/2026 8:23 AM
128	jgjhjghj	6/3/2026 7:35 AM